

Self-learning Amadeus 45 hours

Description

Learn to master the Amadeus reservation system, the essential tool for travel agents. This comprehensive course covers booking flights, hotels, and cars, as well as managing passenger records.

Learning Objectives

Upon completion of this training, you will be able to:

- ✓ Make reservations for flights, hotels, and cars
- ✓ Create, modify, and cancel Passenger Name Records (PNR)
- ✓ Apply fare rules and issue tickets
- ✓ Use Amadeus's advanced features

Prerequisites

Good knowledge of English
Proficiency with computers
Good knowledge of world geography

Target Audience

This course is designed for travel professionals seeking in-depth training on Amadeus, as well as individuals undergoing career transitions who wish to master this essential industry tool.

Date

Available at all times

Support

30 minutes of video conferencing assistance + email support + explanatory notes

Price

CHF 300.-

Duration

45 hours

Course Content

- Introduction to Amadeus and work environment
- Navigation and essential commands
- Searching and booking flights
- Creating and managing PNRs
- Hotel and car reservations
- Pricing and ticketing
- SSR messages, OSI, and special requests
- Managing queues