

# Self-learning Amadeus 25 hours

## Description

This program introduces you to the basic features of the Amadeus system. It covers flight reservations without including hotel and car lessons.

## Learning Objectives

Upon completion of this training, you will be able to:

- ✓ Make reservations for flights
- ✓ Create, modify, and cancel Passenger Name Records (PNR)
- ✓ Apply fare rules and issue tickets
- ✓ Use Amadeus's advanced features

## Prerequisites

Good knowledge of English  
Proficiency with computers  
Good knowledge of world geography

## Target Audience

Ideal for beginner travel agents or anyone wishing to acquire the basics of flight booking via Amadeus.

## Date

Available at all times

## Support

30 minutes of video conferencing assistance + email support + explanatory notes

## Price

CHF 200.-

## **Duration**

25 hours

## **Course Content**

- Introduction to Amadeus and navigation
- Searching for availability and flight schedules
- Creating and modifying PNRs
- Pricing and ticketing itineraries
- Managing SSR, OSI messages and queues
- Canceling and modifying reservations