

AMADEUS Advanced e-ticketing Course

Description

Learn all the tips for revalidations and e-ticket reissues on the Amadeus Selling Platform Connect reservation system. Learn how to create Electronic Miscellaneous Documents (EMDs) and how to use the automated Amadeus Ticket Changer (ATC) system.

Prerequisite

Good English knowledge
PC knowledge
Good knowledge of the Amadeus reservation system, pricing and e-ticket issuance.

Target group

Advance e-ticketing course is designed for IATA affiliated travel agency sales staff who are comfortable with PNR pricing and electronic ticketing and wants to deepen his knowledge of electronic ticketing, especially on reissues.

Goals

After completing the course, you will be able to judge when revalidation or reissue applies. You will know how to handle revalidations and manual reissues and perform them both. In addition, you will get familiar with the automatic reissues of the Amadeus Ticket Changer (ATC). Finally, you will learn how to create and issue EMDs with penalty. The achievement of the objectives will be

supported by exercises on the AMADEUS system.

Topics

Revalidation of e-tickets
Reissue of e-tickets
Amadeus Ticket Changer (ATC)
EMD manual

Duration

7 hours.

Price

Depending on the number of participants, from CHF 250.-.

Date

On demand.

Additional information

We can give this course in group or individual, in a training room or at your office. Some specific topics can also be given virtually.